PHOENIX RISING COUNSELING
28a Mashamoquet Rd. Pomfret Center, CT. 06259
PH. 860-792-6396 Fax 860-932-3506

CONSENT FOR ELECTRONIC COMMUNICATIONS

Phoenix Rising Counseling may contact you regarding scheduling/rescheduling appointments, billing inquiries, insurance disputes, documentation, and outstanding balances.

Text messaging is not considered a secure means of communication and may compromise your confidentiality. Phoenix Rising Counseling recognizes that communication through text messages may be utilized between sessions for appointment reminders/cancellations and/or for conversations with you/your child's clinician between sessions.

Email is not considered a secure means of communication and may compromise your confidentiality. Phoenix Rising Counseling uses a secure email platform.

Your clinician at Phoenix Rising Counseling may need to reach you between sessions by telephone. If you are unable to answer the phone call, a voicemail message may be left. Voicemail messages will contain limited information, such as your clinician's name, the practice's name, and a call back number.

By consenting below, you are acknowledging that you...

1. Have received notice regarding communications from Phoenix Rising Counseling.

2. Are aware that your/your child's communications via text messaging are not considered confidential and that you can, at any time, opt out of receiving text messages.

3. Are aware that your/your child's communications via email are not considered confidential and that you can, at any time, opt out of receiving email messages.

4. Are consenting to receive voicemail messages from Phoenix Rising Counseling and are aware that you can, at any time, opt out of receiving voicemail messages.

Do you consent to receive electronic communications from Phoenix Rising Counseling?

☐ I consent.   ☐ I do not consent.

BY SIGNING BELOW, I AM ACKNOWLEDGING THAT I HAVE READ, UNDERSTOOD, AND AGREE TO THE TERMS DETAILED IN THIS DOCUMENT.

Client or Parent/Guardian Signature _____Date_____